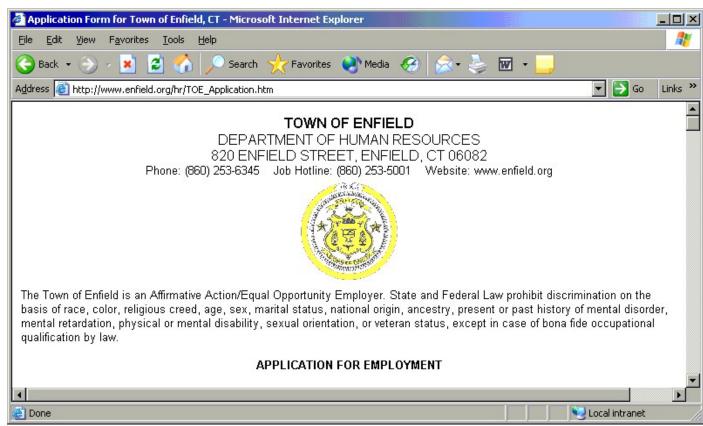# Public Information Kiosk - Bridging the "Digital Divide"
Information Sheet

March 15, 2004 - The Town of Enfield has placed a public information kiosk in the lobby of the Town Hall. Visitors to the Town Hall are invited to use the kiosk to access information about Town government and services. The same information is also available on the Town of Enfield web site (www.enfield.org).

The kiosk represents an important goal of the Town to bridge the "digital divide" (a term describing the gap between those with access to PCs and the Internet and those without). The kiosk continues the Town's commitment to increasing public access to computer technology. The Town libraries, Senior Center, Teen Center, and new Family Resource Center also provide public access to computer technology, including access to the Internet and training in certain locations.

The kiosk enhances access to municipal government and services providing the ability to search or browse the web site, and to make Quick Connections to frequently accessed pages.

Information and services available at the kiosk include the "Citizen's Guide to Enfield's Community Information", Recreation programs, Meeting and Events calendars with e-mail subscription, Town Hall telephone and hours of operation.

Electronic Job Application

To coincide with the placement of the public information kiosk, the Information Technology Department has developed an online job application form. Visitors to the kiosk as well as the web site are now able to electronically complete and submit a job application to the Human Resources Department.

The Electronic Job Application meets a business need of the Human Resources Department, serves the public interest by providing additional access to Town government, and furthers the Town's e-government initiative.

The electronic job application marks a new level of interactivity for the Town web site. Kiosk visitors, as well as those with access to the Internet, are able to apply for municipal jobs online.

As part of its mission to bring government closer to people and business, the Information Technology Department provides the kiosk and electronic job application to help further the goal of e-government in Enfield.

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On-Line Application Instructions and Form

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Highlights

- Electronic form allows anyone to submit a job application to the Human Resources Department from public access PCs (kiosks) as well as the Town web page
- Secure kiosk design includes a timeout mechanism to remove personally identifiable information from browser history; as well as an automatic return to the Town web page

Interaction with Other Systems

- The kiosk is a secure, managed network device that provides access to the Town Internet web site and limited additional Internet access to sites relevant to Town content
- The web-based Electronic Job Application interacts with the Town e-mail system, using it as a delivery mechanism

Project Details

- IT Project Number: 03-6
- Deployment Date: January 15, 2004